

WEBSITE ACCESSIBILITY STATEMENT

www.rl.cz

In connection with the obligations set out in Act No. 424/2023 Coll., on Accessibility Requirements for Products and Services (hereinafter also referred to as the "Act"), Raiffeisen – Leasing, s.r.o., ID No.: 61467863, with its registered office at Hvězdova 1716/2b, 140 00 Prague 4 (hereinafter referred to as "Raiffeisen – Leasing, s.r.o.") issues this website accessibility statement.

This website is modified, tested and developed to comply with Act No. 424/2023 Coll., on Accessibility Requirements for Products and Services, i.e. so that the website and website functionalities are accessible to all users, including people with disabilities. The website of Raiffeisen – Leasing, s.r.o. has been developed with the intention of meeting the principles of accessibility according to the WCAG 2.1 methodology at the AA level.

COMPLIANCE WITH REQUIREMENTS UNDER THE LAW

Raiffeisen – Leasing, s.r.o. is constantly striving to improve the www.rl.cz website so that it is accessible to all visitors without exception, based on the principles of accessibility (perceptiveness, controllability, comprehensibility and stability). The website is modified based on a detailed external control audit, including manual testing, automated tools and user experience assessments, by a third-party website provider, so that it complies with the Web Content Accessibility Guidelines (WCAG). During the audit, areas for improvement were identified that affect full accessibility for users using assistive technologies, keyboard navigation or other alternative control methods.

The website is designed to be operated using the keyboard. All available forms and other functions can also be controlled using the keyboard. Keyboard control exceptions:

- The icons on the map on the www.rl.cz/servisni-sit page are not keyboard controllable due to the high number of icons and user unfriendliness. On the same page, it is not possible to use the keyboard to get to the last page of the list. Alternatively, the service can be found by entering the address, or it is possible to contact the telephone infoline +420 296 242 222, where specialists will be happy to help with the finding.
- On the <https://www.rl.cz/prodej-vozu-a-stroju> website, it is not possible to flip through the list of subjects with the keyboard. Alternatively, it is possible to contact the client centre staff, who will help you find a specific item or send a list of offered items by e-mail. Client centre staff communicate via e-mail rl@rl.cz or by phone at +420 221 511 611.
- Some pop-up (modal) windows allow the user to leave the window.
- Date selection is not fully controllable using the keyboard. The option to change the month or year via the keyboard does not work. The date can be selected using the arrows.

When developing the website, emphasis was placed on the focus on the elements being obvious, i.e. making it clear to the user where they are located on the website. Exceptions may be 3rd party elements for distinguishing between computer and machine (e.g. Google reCAPTCHA).

The accessibility of content and alternative texts has been revised, especially icons and images, which are in most cases only decorative. On the <https://www.rl.cz/o-nas> page, a link is made to a video (located on page youtube.com) that does not have a complete text transcription.

The development of the website was focused on being responsive, fully functional and at the same time readable when zoomed to 400 %. However on mobile devices there are shortcomings in responsiveness, especially in the area of footer and drop-down elements. In terms of visual accessibility, the website mostly meets the requirements for readability and contrast, yet low contrast was found at the top of the website (Top-image). The form elements of the website are readable. Exceptions may be 3rd party elements for distinguishing between computer and machine (e.g. Google reCAPTCHA).

In the area of moving content (e.g. slideshow or navigation slider on the main page), there is no possibility to pause, change the speed or skip individual frames. The first tab of the slider is not accessible through focus.

The documents located on the website are available for download in PDF format. Documents can be viewed directly in a web browser, or via an installed Adobe Reader or other PDF document viewer.

Navigation and controls are not consistently described using ARIA attributes. Some elements lack roles, descriptions or indications of the current state (e.g. for drop-down sections - collapse elements - the unexpanded/collapsed designation is missing).

The site partially uses dynamic content loading, but new items are not notified to assistive technologies, and the focus does not shift to loaded elements. Similarly, forms suffer from accessibility deficiencies – there are no sufficient descriptions of the "Continue" and "Back" buttons, users are not informed about changes in multi-step forms, about the status of file uploads, or about successful submissions. There is also a lack of appropriate error reporting and the ability to easily identify which fields need to be corrected.

Downloads lack additional descriptions or aria-label attributes that would provide reader users with unambiguous information about the type and content of the document. Similarly, select elements are not fully accessible to assistive technologies, which can complicate filling in forms. With the service network map, controls and icons are not correctly described or communicated to readers, roles, descriptions and location indications are missing.

Raiffeisen – Leasing, s.r.o. is aware of the above-mentioned shortcomings in some areas of accessibility and is working on their gradual correction so that the website is <http://www.rl.cz> accessible in accordance with the legislation and recommendations of WCAG 2.1.

The website is organized in a logical structure, the headings and navigation are simple, understandable and appropriately hierarchically arranged. The content of the website is available on all types of devices (computer, mobile phone, tablet). This statement is embedded on the website <http://www.rl.cz> in a commonly accessible text format (PDF), while the web interface allows the use of a so-called screen reader

that converts the content into an audio (voice) format. This document does not contain any images or other non-text parts (except for the logo of Raiffeisen – Leasing, s.r.o. in the header in the upper left corner of this document).

FEEDBACK

Feedback directly from users is very important and beneficial to us. If you encounter accessibility issues on the <http://www.rl.cz> website, please contact us by e-mail rl@rl.cz or by phone at +420 221 511 611.

In the case of a personal meeting, all our branches are wheelchair accessible.